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Downtown Parking Kiosk Upgrades Slated For Tuesday-Thursday, New System Accepts Credit Cards and Eliminates Dashboard Time Tickets

On Tuesday, June 27, 2017, the City of Northampton will begin upgrading its 25 downtown parking kiosks to a new pay by plate system that accepts coins and credit cards and eliminates the need for parkers to walk back to their vehicles to display a parking time ticket on their dashboards. The new system will also eventually allow parkers to pay for parking via their smartphone, a further upgrade that will be rolled out later this summer.

“This new kiosk technology is part of the City of Northampton’s efforts to make our parking system more convenient and customer-friendly,” said Mayor David J. Narkewicz. “The new system is also responsive to downtown customer and business requests for expanded payment options by accepting coins, credit cards, and eventually, a new smart phone application that will be coming soon.

**PAY BY PLATE
PARKING**

Enter your license plate number, make your payment, take your receipt, and you're done.

You do not have to display receipt

Need Assistance?
NorthamptonMA.gov/Parking
Or call (413) 587-1025

- 1 Enter your license plate number, then press **✓**.
- 2 Insert/remove credit card. Use blue buttons to add time.
- OR
- Insert coins for payment.
- 3 Press **✓** when done and take receipt.

You do not have to return to your car.

The kiosk upgrades were part of Mayor Narkewicz’s 2015-2019 Capital Improvement Program (CIP) and the conversion to the new pay by plate technology was one of the recommendations of the 2015 Downtown Northampton Parking Study prepared by Walker Parking Associates. The 25 kiosks are being retrofitted by Wescor Parking Controls, Inc. of Auburn, MA at a total cost of \$90,855 or \$3,634 per unit.

The City has set up a special page on its website with information and instructions about the new pay by plate system, including a video tutorial at www.northamptonma.gov/paybyplate. Informational posters about the new system are being distributed to downtown businesses to provide information to customers.

A complete list of the 25 parking kiosks by location and the order in which they will be upgraded is as follows: West Street Lot (1), Gothic Street Garage (1), James House Lot (1), Union Station Lot (2), Merrick Lane (1), Masonic Street Lot (2), Round House Lot (2), Old South Lot (3), Hampden Lot (2), Armory Street Lot (3), Main Street (7). The conversion is scheduled to be complete by Thursday, June 29, 2017.