

Fire & Rescue Services

The Fire Department's slogan, "Professionalism Through Courage and Dedication," guides the Northampton Fire Department's work to safeguard the lives and property and enhance the quality of life of the people of Northampton by providing a wide range of emergency services, strong public relations, and fire safety education. We also endeavor to protect and preserve the health of our membership and return our personnel safely to their families.

Organizational Values

- *Professionalism – The pursuit of high standards to enhance the quality, efficiency and effectiveness of our services
- *Integrity – Working together to show ethical conduct in all aspects of our job.
- *Dedication – Pride in ourselves and the quality of service that we offer with empathy and compassion
- *Training/Education – The development of our personnel to provide the highest and safest level of life safety services possible.



The NFD provides 70+ life safety related services including fire suppression, fire prevention, emergency medical response, advanced life support, public safety education and we even install car seats for parents and grandparents.

During 2010, I called the Northampton Fire Department more than a dozen times to care for my 4 year old daughter who has a serious seizure condition. The quality of care and professionalism of the Department's Emergency Medical Services is second to none. Response times have been excellent and it seems that the ambulance often arrives as quickly as I hang up the phone after dialing 911. The Department's personnel have been very responsive to our daughter's medical needs and work with my family to go above and beyond what is required to help her.

Gayla Barry, Parent



On February 21, 2010, I was dispatched to an emergency medical call for an 11 month old child that was unresponsive and unconscious; a serious call involving a child is always a paramedic's worst fear.

Arriving on the scene, I found an infant not breathing, with no pulse, and began CPR in conjunction with advanced medical procedures which caused the patient to regain a pulse and start to breathe. Ultimately this patient survived and although this was a very difficult call, it is rewarding to know that our team made such a dramatic difference in successfully reviving the life of this infant.

Firefighter/Paramedic, Robert Connor

Chief Brian Duggan

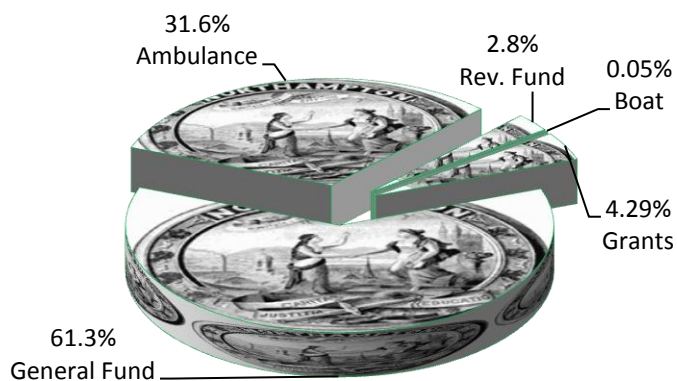
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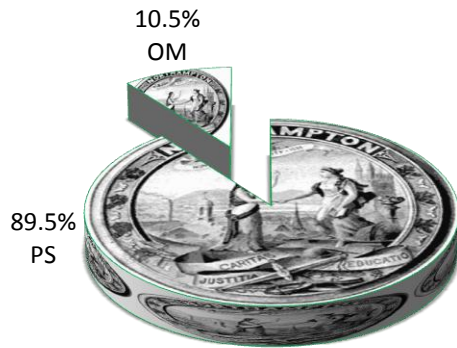
Staffing Proposal for FY2012

Position Title	Full or Part time	Annual Salary	Funding Source(s)	Budgeted FTE	Change from FY2011	Union affiliation
Fire Chief / Emergency Manager	Full Time	113,078	General Fund	1.0		NR
Assistant Fire Chief	Full Time	83,109	General Fund / Fire Prevention Fees	1.0		NR
Deputy Chief of Emergency Medical Services	Full Time	64,403	EMS Revenue	1.0		DFCA
Deputy Fire Chiefs Assigned to Battalion (4)	Full Time	63,403 – 75,048	General Fund	4.0		DFCA
Fire Captains (10)	Full Time	50,178 – 59,815	General Fund (9) Fire Prevention Fees (1)	10.0		IAFF Local 108
Firefighter / EMTs	Full Time	38,759 – 47,582	(19.0) EMS Revenue and SAFER Grant (36.0) General Fund	55.0		IAFF Local 108
Mechanic/Equipment Manager	Full Time	50,499	General Fund	1.0		NR
Fiscal/Grants Manager	Part Time	26,000	Revolving Fund	.50		NR
Administrative Assistant	Part Time	23,634	General Fund	.80	.08% adjustment of 2.5 hours / wk	AFSCME



Where Our Funding Comes From

The annual budget of the Fire Department is supported through the General Fund, Ambulance Fees, Fire Department Revolving Funds, Grants and a small charge to Boat Excise



How We Spend Our Money

This chart shows how much of the annual budget of the Fire Department is spent on staff (PS), on Ordinary Maintenance (OM).

Some Accomplishments at a Glance

beyond our day-to-day operations

- Exceeded the expectation of Dr. Conway as our Medical Director in terms of quality patient care.
- Exceeded on average the requirements of national standards in terms of response times to emergency situations.
- Utilized grant funding to send the majority of our new personnel to the 12 week Massachusetts Fire Academy Recruit Training Program.
- Remaining focused on injury prevention – having no long term injuries occur during the past year.
- Successful procurement and administration of eight grants totaling more than \$700,000 during this fiscal year.
- Continued to develop community outreach programs including the installation of smoke detectors, installation of car seats and the participation in community neighborhood watch training programs.

The Year Ahead

- Revision and update of Department Standard Operating Guidelines
- Development of additional capability and participation in a regional technical rescue team
- Adjust the departments staffing level to increase suppression capabilities and provide sufficient personnel to address our expanding call volume
- Expansion of community outreach and public education efforts to include the development of a weeklong fire academy for teens
- Further expand recruitment efforts to reach a broader audience
- Transition to cash based purchasing for the EMS program
- Broaden our scope of practice to enhance emergency medical services skills that are offered to our patients

FIRE DEPARTMENT

	Actual FY 2010	Budget FY 2011	Budget FY 2012	\$ Change FY11-12	% Change FY11-12
<u>Appropriation by Major Object</u>					
Personal Services	4,029,076	4,522,946	4,906,045	383,099	8.5%
Ordinary Maintenance	675,011	655,515	574,325	(81,190)	-11.8%
Other than Ordinary Maintenance	0	0	0	0	0.0%
Total	4,704,087	5,178,461	5,480,370	301,909	5.9%

Appropriation by Major Activity

Fire Services	3,497,251	3,460,133	3,592,360	135,809	3.9%
Fire Inspection Services	0	120,726	123,258	2,532	2.1%
Hazmat Services	0	30,000	30,000	0	0.0%
Ambulance Services	1,203,518	1,563,552	1,730,702	167,150	10.7%
Emergency Management	3,318	4,050	4,050	0	0.0%
Total	4,704,087	5,178,461	5,480,370	305,491	5.9%

Financing Plan

General Fund	3,495,569	3,319,365	3,360,965	41,600	1.3%
Fire Department Revolving Funds	0	150,726	150,726	0	0.0%
Fire Department Grants	0	139,818	234,977	95,159	68.1%
Ambulance Fees-Receipt Reserved Fund	1,203,518	1,563,552	1,730,702	167,150	10.7%
Boat Excise	5,000	5,000	3,000	(2,000)	-40.0%
Total	4,704,087	5,178,461	5,480,370	301,909	5.9%

Northampton Fire Department
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by the numbers

- 135** Average number of structure fires in a typical year
- 5,780** Annual fire prevention inspections conducted
- 260** The number of car seats our 5 car seat technicians helped install for parents and grandparents
- 60** Hours of continuing education training required by emergency medical personnel to maintain advanced skills and life support capabilities
- 24** Vehicles serviced and maintained by the EVT-certified on-staff mechanic (Emergency Vehicle Technician)
- 5** High school students considering a career in fire services who participated in our internship program this year
- 8,049** Approximate number of emergency calls responded to last year
- 156** People who received CPR training from FD staff
- 55** City classrooms visited as part of SAFE (Student Awareness Fire Education)
- 1** State Hazardous Materials Incident Response Unit housed at NFD
- 336** Mutual Aid Calls responded to by NFD staff and equipment